



## Sustainability Policy

At AHI Carrier, we are committed to delivering sustainable progress within our business. Our policy is based upon the fundamental tenets of AHI Carrier being an international business with significant use and development of local resources and the inherent community involvement. In accordance with the legal requirements, our policy is defined as follows:

### Sustainable Consumption and Production

- We shall advise the customers of products promoting reduced environmental impact.
- We shall aim to reduce waste in our activities through off-site disposal, improved planning and use of locally available recycled materials.
- We shall promote "partnering" concepts on all activities, irrespective of contract form.

### Climate Change and Energy

- Manage operations to minimise carbon emissions, including information exchange and storage, plant, materials, transport, personnel travel, based upon local sourcing and employment.
- Seek to promote sustainable designs.
- Owned plant and machinery to be maintained in good condition, to reduce emissions and transport minimized.
- Transport plans developed for personnel and plant.

### Creating Sustainable Communities

AHI Carrier is an international business with long term employees and will therefore:

- Employ staff and workforce locally under equal opportunity conditions.
- Commit to long term education and training within the workplace.
- Interact and engage with local communities through education, training, sponsorship, promotion and business activities.
- Manage our operations and safeguard our employees and others such that health and safety is embedded in our business.

We shall also:

- Develop and promote staff and workforce from within the company.
- Create a positive work-life balance culture.
- Encourage managers and staff to become involved in community projects and initiatives.

This policy will be brought to the attention of all employees working on behalf of the company and reviewed annually. It will also be available to the public via the company website [www.ahi-carrier.com](http://www.ahi-carrier.com).

A handwritten signature in blue ink, appearing to read 'Qamar Rizvi', written over a horizontal line.

Qamar Rizvi  
CEO  
AHI Carrier



## Health, Safety & Environment Policy

AHI Carrier is a provider of specialist ventilation and heating system products and services for the residential, commercial and oil and gas industry markets. The achievement of good health, safety and environmental standards is a business necessity and we aim to maintain good performance in order to ensure the safety and wellbeing of all, who are affected by our work activities and protect the environment.

AHI Carrier is committed to the prevention of work related injuries, ill health and shall work towards the minimization of health and safety risks associated with our specific activities, products and services. We are also committed to the prevention of pollution, waste reduction and more efficient use of energy and resources.

We shall actively involve all interested parties, including employees, subcontractors and supply chain partners in developing and sustaining an efficient HSE system. This will be achieved through a demonstrable commitment by the management, establishment of realistic health, safety and environment objectives and implementation of effective HSE management system which will be routinely reviewed.

The scope and elements of the management system and specific programme responsibilities shall be clearly defined and communicated accordingly. AHI Carrier management is responsible for the full implementation of the system requirements with the co-operation and participation of all employees including the support of functional specialists. We shall:

- Provide adequate human, financial and time resources to ensure the effectiveness and sustainability of the HSE Management System.
- Develop the necessary competencies of our staff, through the provision of information, training, instruction and supervision as required, to enable them to discharge their responsibilities safely and without risk to health and the environment.
- Establish effective organizational communication, co-operation and control arrangements, with documented procedures and guidance where appropriate.
- Seek employee participation and views on health, safety and environment matters, through the use of appropriate consultative mechanisms.

AHI Carrier is fully committed to compliance with health, safety and environment legislation and the continual improvement of our health, safety and environment performance.

The CEO, who has overall responsibility for this policy, will ensure the provision of adequate resources for the HSE Policy implementation and review.

This policy will be brought to the attention of all employees and persons working on behalf of the company and reviewed annually. It will also be freely available to the public via the company website [www.ahi-carrier.com](http://www.ahi-carrier.com).

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Qamar Rizvi  
CEO  
AHI Carrier



## Quality Policy

AHI Carrier aims to be one of the foremost suppliers, distributors, project managers and design consultants with respect to HVAC equipment and associated power and control systems. To achieve this goal the Company recognises that the maintenance of quality standards in all activities is a key to our success and reputation. AHI Carrier is focused on a policy of providing equipment and services that meet or exceed customer expectations and all associated specifications or regulatory requirements.

AHI Carrier believes that a systematic and process based approach to quality assurance is the optimal way to ensure consistent and continual improvement. To this end the Company has established a quality management system designed to comply with the requirements of the ISO 9001:2015 International Standards.

The management of AHI Carrier is committed to ensuring that customer satisfaction and perception of the degree to which we meet or exceed their expectations is maintained at a very high level. The Company will obtain and monitor this information and will establish targets and objectives that will facilitate continual improvement with respect to all aspects of customer satisfaction.

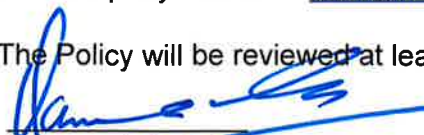
The management undertakes to provide the resources and training necessary to ensure that all those undertaking any required task is competent to do so. All personnel are responsible for the quality of their own work and all employees will make themselves familiar with the systems and processes involved in the completion of each task.

AHI Carrier in the management of our processes and systems will ensure that there is a focus on risk-based thinking aimed at taking advantage of any identified opportunities and preventing undesirable results by identifying risks and implementing actions to mitigate against them. In this respect AHI Carrier will, due to its activities across the globe, assess risks related to political, economic, sociological, technological, logistical and environmental issues (PESTLE) and will incorporate a strengths, weaknesses, opportunities and threat (SWOT) analysis when determining risks and opportunities.

AHI Carrier have established Key Performance Indicators (KPI's) to monitor the performance of our systems and processes, results obtained will be used to develop Targets and Objectives will be designed to facilitate continual improvement of the quality management processes and performance, key aspects of the system to which top management are committed and focused on achieving.

The quality policy will be prominently displayed ensuring that all personnel are fully conversant with the quality aims of the company. The policy is publicly available and is on the Company's website [www.ahicarrier.com](http://www.ahicarrier.com)

The Policy will be reviewed at least annually to ensure its continued suitability.

  
Qamar Rizvi  
CEO  
AHI Carrier

Dated: 27/05/16